

RTI Privacy Policy

Total Operations Management (TOM)

Your Acceptance

This Privacy Policy applies to RTI's Total Operations Management Website: www.rtitom.com. This Privacy Policy describes the information we collect on the Website and how we use it, the choices you can make about your information, and how we protect your information. By using and/or visiting www.rtitom.com including all Content (as defined in the [Terms of Service](#)) available through the Website (as defined in the Terms of Service), you signify your assent to this Privacy Policy.

Information That We Collect and How We Use It

Cookies

A cookie is a small text file that the Website can place on your computer's hard drive. When you visit the Website, a cookie may be placed on your computer for customizing and enhancing your experience on the Website. The cookie may track whether you are logged in or not. It may also track your identity when you navigate between pages on the Website. The cookie also enables the "Remember Me" functionality. You can set your Web browser to block cookies, but doing so may affect your ability to access certain features of the Website.

Browsing Information

Web servers may automatically capture the following information from visitors to the Website, including the name of the domain and host from which you access the internet, the internet address of the Website from which you enter the Website, your operating system, the pages you visit on the Website, whether you have been to the Website before, the time and date of your visit, and the amount of time you spend on the Website. This visitor information may be used to improve the Website. We may also use a third party tool to assist us in analyzing this data to better tailor our website. Visitors are not tracked across multiple sites.

Account Registration, Contact Us Form and Request Service Form

We collect any personal information you submit to us in connection with registering for an account and using the Contact Us and Request Service forms, including but not limited to your name, phone number, fax number, and email address. We generally do not encourage the submission of any other personally-identifiable information in connection with these forms. We are not responsible for keeping private the information submitted in connection with contact us and request service forms.

We use personal information collected from you for creating your account, creating a profile for you, responding to your inquiries, and otherwise corresponding with you.

Disclosure of Information

We will not voluntarily share your name and email provided via the Website to any third party, except:

- with third parties that we hire to perform services for us (these third parties are not authorized to keep or use your personal information for any other purpose);
- to comply with legal requirements, such as law, regulation, warrant, subpoena, court order, or with a regulator or law enforcement agency or personnel
- when we believe in good faith that disclosure is necessary to prevent harm or injury, such as in the event of fraud, claims or other liability
- in connection with a corporate sale, merger, reorganization, acquisition, dissolution or similar event

RTI may share statistical information about our users, traffic patterns, and related Website information, in aggregate form, with third-party affiliates and vendors.

Your Choices and Access

We want to keep your name and email address accurate. You can correct or update your name or email address that you have provided us. You may contact us at 888-796-4997 or customer care@rti-inc.com to request such a change.

The Website may allow you to choose to receive or stop receiving communications from us. To stop receiving alert notifications or emails when new reports are available, access your account at the “My Account” tab, and de-select the relevant option. You can prevent further use of your name or email address by contacting us at 888-796-4997 or customer care@rti-inc.com.

Links to Other Websites

We do not endorse and are not responsible for the information practices or privacy policies of any other websites that may be linked to or from our Website. If you decide to access any other website that may be linked to or from our Website, you should consult that website’s privacy policy.

Security

We take reasonable steps to protect personal information from loss and misuse. Please keep in mind that no internet transmission is 100% secure. Some email sent to or from our Website may not be secure. Please consider this when sending information to us by email.

Children’s Privacy

The Website is not intended for use by children under the age of 13. We will not knowingly collect personal information from them. If we discover that a child has provided us with personal information, we will use reasonable efforts to delete this information. If you have reason to believe we may have accidentally received

personal information from a child under the age of 13, please immediately contact us at 888-796-4997 or customercare@rti-inc.com.

Contact Us

If you have any questions about this Privacy Policy or any questions or concerns regarding your privacy, please contact us at 888-796-4997 or customercare@rti-inc.com or at Restaurant Technologies, Inc. 2250 Pilot Knob Road, Suite 100, Mendota Heights, Minnesota, USA, 55102.

Changes to this Privacy Policy

We may modify, alter or update this Privacy Policy at any time, so we encourage you to review this Privacy Policy frequently. We will not provide individual notice to you of changes to this Privacy Policy, but when we make updates to this Privacy Policy, we will update the date in this section. We appreciate your interest and hope that you enjoy visiting the Website.

This Privacy Policy was last updated on August 8, 2011.